VITA Certification: Answer Sheet & Helpful Hints

Volunteer Standards of Conduct (VSOC) Test
(required for all volunteers)

#	Answer	Comments
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		`

Intake / Interview and Quality Review Test
(required for all volunteers)

#	Answer	Comments
1		
2		
3		*Change the question to read as, "The Basic certification level is required to prepare a return with unreported tip income."*
4		
5		
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8		
9		
10		

Site Coordinator Test
(required for Site Coordinators only)

#	Answer	Comments	#	Answer	Comments
1			9		
2			10		
3			11		
4			12		
5			13		
6			14		
7			15		
8					